Insert Company Letterhead

**AUTHORISATION AND ACKNOWLEDGEMENT OF TRADING CONDITIONS WITH QUARANTINE CONDITIONS**

**1. AUTHORITY FOR PURPOSES OF CUSTOMS ACT 1901**

In accordance with section 181 of the *Customs Act* 1901 (Cth) (“**Customs Act**”), \*I / we **(“Customer Name and ABN”)** (“Customer”) hereby authorize **Freight Mart International Pty Ltd ABN 98 137 267 719** (“Company”) holder of Customs Brokers Licence number **01858C** (“**Freight Mart International Pty Ltd**”), its nominees and/or subagents as may be appointed from time to time, to act as \*my /our Customs Broker for the purposes of the Customs Act (as amended from time to time), and for any purpose as required to meet the treatment standards and requirements of the Department of Agriculture for the importation or exportation of any commodities, at all places in the commonwealth.

**2. Department of Agriculture TREATMENT STANDARDS AND REQUIREMENTS**

2.1 The Customer is aware that Department of Agriculture imposes strict quarantine standards on commodities that are imported into Australia and exported from Australia. The monitoring of commodities provided by Department of Agriculture is necessary in order to protect Australian and foreign agricultural production, the environment, the consumers and human health.

2.2 The Customer acknowledges that in order to meet quarantine standards for import or export clearance, Department of Agriculture may require the commodities to undergo certain treatments. These treatments may include heat treatment and the use of chemicals such as methyl bromide and ethylene oxide (“**Treatment**”). Please refer to **clauses 4.1 and 4.2** for a more detailed explanation of the Treatment.

2.3 The Customer acknowledges that the Treatment may cause the commodities to be affected in such a way that the commodities are no longer suitable for their intended end use.

2.4 The Customer accepts that the Company will liaise with Department of Agriculture to determine whether the commodity is required to undergo Treatment.

**3. A PRUDENT OWNER**

3.1 The Customer undertakes to be responsible for their own knowledge regarding the quarantine treatment procedures and processes of Department of Agriculture. The Customer acknowledges that the Customer has a duty to understand the risks involved. The Customer must access this information for itself and may do so by requesting information in writing from the Company, an independent fumigator and/or Department of Agriculture.

3.2 The Customer undertakes to be responsible for written notice to the intended recipient of the product, whether it is a wholesaler, manufacturer or retailer, of the Treatment that will be or was undertaken. The Customer also undertakes to ensure that the notice is signed by the wholesaler, manufacturer or retailer acknowledging they understand the Treatment process to be undertaken or that will be undertaken. A copy of this signed notice must then be forwarded to the Company no later than 30 days after Treatment has taken place.

**4. INFORMATION AVAILABLE**

4.1 The Department of Agriculture website www.agriculture.gov.au provides general information on quarantine treatments and standards.

4.2 The contact details for Department of Agriculture may be found on its web site www.agriculture.gov.au.

**5. AVOIDING DAMAGE TO THE COMMODITY**

5.1 The Company agrees that it will investigate the most suitable Treatment available for the Customer’s particular commodity.

5.2 The Customer acknowledges that the Company may undertake the investigation of how the standards and requirements of Department of Agriculture will be met with the least detrimental effect on the Customer’s commodity by any one of the following means:

(a) by seeking advice from an independent fumigator;

(b) by sourcing information from Department of Agriculture;

(c) by arranging for a sample of the commodity to undergo a controlled treatment test; or

(d) by using past experience as a basis for the decision.

5.3 The Company will carry out investigation with diligence. Where the Company’s investigation concludes that the product may be detrimentally affected by the Treatment (meaning the commodity is no longer suitable for its intended use) the Company will advise the Customer of its findings.

5.4 The Customer agrees that in order for the Company to fully investigate the safety and the effect of a treatment on a particular commodity, the Company must have sufficient time to investigate the matter. The Company may estimate a sufficient time and notify the Customer of that time period if requested to do so by the Customer.

**6. CUSTOMER’S CONSENT**

The Customer acknowledges that an investigation may be required into the need for Treatment of a particular commodity. The Customer authorises the Company to conduct an investigation into whether the commodity must receive Treatment. On completion of the Company’s investigations the Company may decide that a particular commodity requires Treatment. The Customer must consent to the Company’s selection of Treatments to be undertaken.

**7. LIABILITY AND ACCEPTANCE OF TRADING CONDITIONS**

7.1 The Customer agrees that all transactions undertaken on behalf of the Customer and all services provided to the Customer by the Company, its nominees and/or its agents are undertaken and /or provided subject to Freight Mart International Pty Ltd Standard Trading Conditions of Contract which are attached and which in certain circumstances, exclude Company’s liability and include certain indemnities which benefit Company.

By signing this document the Customer confirms that they have read Freight Mart International Pty Ltd Standard Trading Conditions of Contract (“Trading Conditions”) and agree that they apply to all transactions and services to be provided to the Customer by the Company.

7.2 The Company does not accept liability for any damage to the Customer’s commodity arising from a Treatment undertaken in order to meet Department of Agriculture quarantine standards and requirements or as a result of the Company’s recommendation to have an investigation carried out.

7.3 The Company will not be liable for Treatment of the commodity resulting from an incomplete investigation or recommendation by the Company to Department of Agriculture, where the Customer did not provide the Company with sufficient time to properly carry out its investigation with regard to the potential effect of the Treatment on the commodity.

7.4 The Company will not be held liable for any acts or omissions that cause the Customer to suffer loss or any acts of negligence performed by the Company, its directors, employees, nominee’s and/or subagents performed in the investigation and/or provision of its services.

7.5 Without limitation to the indemnity set out in the Trading Conditions of the Company which are annexed to this Authority, the Customer will indemnify the Company in respect of:

(a) any costs incurred in carrying out an investigation or the costs associated with Treatment of the goods, where those costs were incurred on behalf of the Customer;

(b) any customs DUTY / GST, penalties, fines, damages, losses, liabilities, legal costs (calculated on a solicitor client basis) including GST liability incurred by the Company (**"Cost"**) in performing services authorised under this Authority, regardless of whether the Cost was a result of the negligent or wilful act or omission of the Company, its offices, employees, agents, nominees or sub-contractors; and

(c) any claims made by sub-contractors or third parties concerning the provision of the Company’s services in investigating and arranging suitable Treatment for the commodity.

7.6 The Company's liability for any loss or damage resulting directly or indirectly from any acts or omissions by the Company, its officers, employees, agents, nominees or subcontractors, in relation to services performed under this Authority is limited to the full extent of permitted by the law.

7.7 The Customer must have or must take out an insurance policy to cover any damage to the commodity caused by a Treatment required in order to receive Department of Agriculture’s clearance for the commodity to be imported or exported. The insurance policy must cover the full value of the commodity.

7.8 There is no need for the Company to suffer or incur any losses, costs, damages, liabilities, judgments, penalties or expenses before requiring payment from the Customer.

**8. AUTHORITY FOR GST PURPOSES**

In addition to the authorisation pursuant to **clause 1** of this Authority, the Customer further authorises the Company to quote our Australian Business Number ABN **[INSERT ABN]** as may be required by the Australian Taxation Office and *A New Tax System (Goods and Service Tax) Act 1999* and any other related legislation in respect of:

(a) imported goods at the time of making any form of reporting to the Australian Customs and Border Protection Service (“**Customs**”); and

(b) exported goods at the time of making any form of reporting to Customs.

**9. AUTHORITY FOR ALL OTHER LEGISLATIVE PURPOSES**

Without limiting the generality of the authorisation and appointment pursuant to **clauses 1 and 8** of this Authority, the Customer appoints the Company to act on behalf of the Customer for all purposes contemplated by any Customs Related Law (as that term is defined in the Customs Act) and for any purpose required to assist with import, export or transportation of the goods of the Customer.

**10. AUTHORITY FOR RELATED PURPOSES**

This Authority extends to authorise the Company to attend to all other actions requested by Customs related to the clearance, carriage and delivery of the goods.

**11. WARRANTY OF AUTHORITY**

The Authorised Signatory whose name is set out below warrants that it is authorised to enter into this Authority on behalf of the Customer.

**12. CONSUMER PROVISIONS**

12.1 For the purposes of this **clause 12**, the following definitions apply:

(a) **"Competition and Consumer Act"** means the *Competition and Consumer Act 2010* (Cth);

(b) **"Consumer Contract"** means a contract between the Company and the Customer for a supply of services to a Customer that is an individual whose acquisition of the services is wholly or predominantly for personal, domestic or household use or consumption;

(c) **"Shipping Contract"** means:

(1) a contract of marine salvage or towage; or

(2) a charterparty of a ship; or

(3) a contract for the carriage of goods by ship, which includes a reference to any contract covered by a sea carriage document within the meaning of the amended Hague Rules referred to in section 7(1) of the C*arriage of Goods by Sea Act 1991* (Cth);

12.2 If this Authority applies to a Consumer Contract between the Company and the Customer, that is not a Shipping Contract, then notwithstanding **subclause 7.3**, the Company will be liable to the Customer where a negligent act of the Company has caused the Customer to suffer loss.

**13. INCONSISTENCY**

Where there is an inconsistency between the terms and conditions of the Trading Conditions, any Customer Credit Application, any fee quotation estimate or agreement and the terms and conditions of this Authority, the relevant documents shall be construed in the following order of priority:

(a) the Trading Conditions;

(b) this Authority;

(c) any customer credit application; and

(d) any fee quotation estimate or agreement.

**14. TERM OF AUTHORITY**

The Company and the Customer agree that this Authority will apply from the date of this Authority until properly terminated by either party by giving written notice of termination to the other party.

**15. Notices**

15.1 Any notice or communication given to a party under this Authority is only validly given if it is in writing and sent in one of the following ways:

(a) Delivered to that party at its address and marked for the attention of the relevant person (if any).

(b) Faxed to that party at its fax number and marked for the attention of the relevant person (if any).

15.2 Any notice or communication is to be treated as given at the following time:

(a) if it is delivered, when it is recorded as being left at the relevant address.

(b) if it is sent by fax, as soon as the sender receives from the sender's fax machine a report of an error free transmission to the correct fax number.

15.3 However, if any notice or communication is given, on a day that is not a business day or after 5pm on a business day, in the place of the party to whom it is sent it is to be treated as having been given at the beginning of the next business day.

Authorised Signatory: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Authorised Signatory Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Position with Customer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Customer name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Dated: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_